

**JOB DESCRIPTION**  
**Design Facilitator, Research and Enterprise Services**  
**Vacancy Ref: N1440**

<b>Job Title:</b> Design Facilitator	<b>Present Grade:</b> 6S
<b>Department/College:</b> Research and Enterprise Services (Enterprise Team)	
<b>Directly responsible to:</b> Enterprise Education Development Manager	
<b>Supervisory responsibility for:</b> Innovation Fellows	
<p><b>Other contacts</b></p> <p><b>Internal:</b> Students, alumni and staff to support start-ups and develop self-efficacy and enterprise skills and capabilities. Academic colleagues across the faculties and schools, other Knowledge Exchange support teams across the faculties, Alumni Office, Student Recruitment, LUSU.</p> <p><b>External:</b> Design practitioners and enterprise educators in HE and elsewhere, suppliers and delivery partners.</p>	
<p><b>Role Objective:</b></p> <p>To support the work of the Enterprise Team at Lancaster in applying Design Thinking and Enterprise Education principles and practices to enhance the University's Teaching, Research and Engagement activities. This role contributes to the University's culture of Enterprise &amp; Innovation ecosystem by equipping more individuals – students and staff – with the ability and confidence to innovate and extract greater strategic value from their work and individual initiatives.</p> <p><b>Major Duties:</b></p> <p><b>Supporting Enterprise Learners</b></p> <p>Designing and facilitating problem-based learning and action learning interventions aimed at enabling students, researchers, graduates and staff to make their ideas happen (e.g. businesses, social ventures, community projects, curricular projects, research spin-outs). This includes leading and co-ordinating interventions within the Enterprise Team's own programme, such as facilitating 'Labs' and other workshops, hackathons, competitions, etc, and providing 1-2-1 mentoring to ensure learners have clear action plans to progress the development of their ideas, e.g. via practical R&amp;D projects and engagement in other Enterprise Team activity programmes.</p> <p><b>Supporting Enterprise Educators</b></p> <p>Supporting the professional development of colleagues within and outside the Enterprise Team to apply Design Thinking practices to their work to innovate their teaching practice and professional service offers. Within the team this involves contributing to the work of the Enterprise Education Development Managers in producing the Enterprise Curriculum, delivery model and associated activities and resources for Enterprise Learners. Across the institution this involves collaborating with colleagues in LUSU (especially Food Enterprise and Student Leaders), Societies, Careers, Academic Employability Champions, Colleges, RAID, Academic Departments, Business Development Managers, etc.</p> <p><b>Facilitating organisational change</b></p> <p>Enabling staff across the University, through the application of Human Centred Design processes and tools, to engage more effectively with students and other stakeholders around their issues and aspirations, e.g. through workshops, challenges and hackathons. This will enable stakeholders to more effectively test student customer assumptions, and to undertake internal innovation activities which will enhance their services, systems, planning and decision-making processes, engagement activities, etc.</p>	

**Supporting U Start**

Contributing to the Enterprise Team's ability to deliver the ERDF U Start project's output targets by ensuring all activities delivered are project compliant, and that the content and learning outcomes of activities delivered are within project scope, i.e. Enterprise Readiness and New Enterprise support, and that eligible participants are measurably quantified as project beneficiaries in line with the project's output definitions.

**Academic development**

Ensuring, through collaboration with Lancaster academics – in fields including Design, Innovation, Enterprise and Entrepreneurship, Leadership, etc – in the design and implementation of new research projects, that that work of the Enterprise Team can contribute to original practice-based research that leads to REF-eligible outputs such as publications and conference papers.

**Ecosystem development**

Acting as a champion and advocate of Enterprise Education and Design Thinking in all contacts with peers at Lancaster and beyond in support of the Enterprise Team's agenda, including participating in sharing practice and other networking events and pro-actively contributing personal experience, contacts and known resources as appropriate to those in attendance.